

**Program # 40033A - Clinical Infrastructure (Quality Assurance)**

**Version 2/01/2005 s**

**Priority:** Accountability

**Lead Agency:** Health Department

**Program Offer Type:** Support

**Program Contact:** ABDELLATIF Vanetta

**Related Programs:**

**Frameworks:** School Aged Policy Framework, Early Childhood Framework, Poverty Framework

**Executive Summary**

Clinical Infrastructure (Quality & Support) supports Bureau of Primary Health Care (BPHC) grant management, clinical quality, safety and health facilities standards (accreditation requirements), clinical programs fiscal accountability, clinical technology systems development.

**Program Description**

Program supports services identified in the project scope of BPHC grant. This funding has continued to increase since our initial award in 1977. The funding is significant and facilitates mission of increasing access to needed health services of Multnomah County's uninsured and underinsured citizens. BPHC funding requires strict adherence to federal laws mandating which services must be provided as a FQHC. This funding is contingent on providing and documenting quality services, performance audits, and response to new methods of delivering safe and quality care. Infrastructure and support assures that quality and performance are at acceptable thresholds through the design of evaluative and auditing systems to track performance.

Supports the ongoing delivery of Primary Care, Dental, and School Based Health Center clinical services through the following activities:

1. Management of all aspects of BPHC grant, including adherence to all Federal program requirements. Meeting the obligation of the grant assures continuation of the grant (approximately \$6 million dollars). Maintaining Federally Qualified Health Center (FQHC) status results in additional Medicaid revenue for Oregon Health Plan clients.
2. Review, audit, and maintain standards of clinical quality and safety as required to maintain JCAHO (national accrediting body for health care facilities) accreditation. Provide services to sites where clients receive care that is safe, organized and efficient.
3. Provision of financial analysis, monitoring and revenue development for revenue generating program areas.
4. Development, oversight, and troubleshooting of IT systems that support clinical care programs in meeting HIPAA, Medicare/Medicaid requirements.

**Program Justification**

Program educates and informs citizens about the results and price of integrated clinical services delivered in Multnomah County; this includes measuring clinical standards, quality, and fiscal accountability with other similar health delivery systems. Program includes work with Community Health Council, client survey and feedback results, and collaborations with other health care delivery partners to reduce costs and assure continued revenue through federal, state, and private funding.

**Performance Measures**

1) Annual reporting and comparisons against other FQHC's performances through Uniform Data Standards. 2) JCAHO Accreditation surveys and monthly audits in key performance areas.

**Summary of last year's program results and this year's expected results**

3-year JCAHO accreditation renewed with high commendation. The FQHC is a national model for Clinical quality.

**Program Mandate: 4 Program and Funding Level Choice**

Clinical Health Care services require quality performance reviews. Infrastructure required to meet BPHC grant requirements. Primary Care, School Based Health Clinics, and Dental Services rely on this program to continue.

**Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2005	2005	2006	2006
Personnel	\$0	\$0	\$355,302	\$0
Contracts	\$0	\$0	\$146,000	\$0
Materials & Supplies	\$0	\$0	\$9,400	\$0
Internal Services	\$0	\$0	\$15,356	\$0
Capital Outlay	\$0	\$0	\$0	\$0
Subtotal: Direct Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$526,058</b>	<b>\$0</b>
Administration	\$0	\$0	\$8,677	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$8,677</b>	<b>\$0</b>
Total GF/non-GF:	<b>\$0</b>	<b>\$0</b>	<b>\$534,735</b>	<b>\$0</b>
Program Total:	<b>\$0</b>		<b>\$534,735</b>	
Program FTE	0.00	0.00	3.60	0.00
<b>Program Revenues</b>				
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

**Explanation of Revenues****Significant Program Changes**