

Priority:	Safety	Lead Agency:	Health Department
Program Offer Type:	Existing Operating	Program Contact:	COLLINS William E
Related Programs:			
Frameworks:			

Executive Summary

Emergency Medical Services plans, regulates, coordinates, and provides medical supervision and quality assurance for all pre-hospital emergency care provided by Multnomah County's ambulance contractor and all fire departments in the County jurisdiction. The EMS Program supports the Communities factor identified by the Safety Outcome Team.

Program Description

The EMS program has five major functions:

- 1) Administration of the County's franchise agreement for emergency ambulance service. The program monitors the performance of the single ambulance company to ensure that it meets required standards.
- 2) Supervision by the EMS Program's Medical Director of all pre-hospital emergency medical care provided by paramedics and EMTs who work for the ambulance franchisee and fire departments. This supervision includes training, immediate medical advice by radio, and medical aspects of dispatch.
- 3) Continuous Quality Improvement (CQI): The EMS program evaluates the quality of pre-hospital patient care, carries out needed training, and makes system changes to improve quality of care and patient outcomes.
- 4) Regulation of all (emergency and non-emergency) ambulance service in the County in accordance with the County Ambulance Ordinance, MCC 21.400. This includes licensure, inspections, review of operations, and supervision of medical care.
- 5) Coordination of first responder services provided by fire agencies throughout the County and emergency medical dispatch provided by the City of Portland. This coordination includes medical supervision, operating protocols, communications, major event planning, and equipment specifications.

Program Justification

The EMS Program supports the Communities factor identified by the Safety Outcome Team. EMS services contribute to actual health and safety of the community by assuring that rapid and high-quality ambulance service is available to all community members. Quick and responsive ambulance service also addresses the Safety Team's strategy of creating a "visible public safety presence" in a manner similar to that of police and fire services.

Performance Measures

Ambulance response time is a key contractual performance measure. Ambulances must arrive on-scene within 8:00 minutes in 90% of calls. Total system performance measures include survival rates after cardiac arrest and major trauma. The program's CQI process uses these measures to evaluate and improve system performance.

Summary of last year's program results and this year's expected results

Last year, the County's ambulance provider met response time and all other major contract requirements. The program also concluded a successful process to issue an RFP for a new franchise agreement to begin in September 2005. Action Plan: Complete negotiation of franchise agreement with selected ambulance company, and initiate service with that provider.

Program Mandate: 2 Mandated Program with Funding/Service Level Choice

The County is responsible under ORS 682 to have an Ambulance Service Area plan. It is the County's choice as to how much to invest to achieve this mandate.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2005	2005	2006	2006
Program Expenses				
Personnel	\$516,469	\$0	\$0	\$539,170
Contracts	\$404,104	\$0	\$0	\$503,000
Materials & Supplies	\$25,950	\$0	\$0	\$48,293
Internal Services	\$93,124	\$0	\$0	\$174,822
Capital Outlay	\$0	\$0	\$0	\$0
Subtotal: Direct Exps:	\$1,039,647	\$0	\$0	\$1,265,285
Administration	\$0	\$0	\$20,871	\$0
Program Support	\$0	\$0	\$85,165	\$0
Subtotal: Other Exps:	\$0	\$0	\$106,036	\$0
Total GF/non-GF:	\$1,039,647	\$0	\$106,036	\$1,265,285
Program Total:	\$1,039,647		\$1,371,321	
Program FTE	0.00	0.00	0.00	4.70
Program Revenues				
Indirect for dep't Admin	\$0	\$0	\$74,378	\$0
Fees, Permits & Charges	\$606,769	\$0	\$0	\$728,285
Intergovernmental	\$62,000	\$0	\$0	\$64,000
Other / Miscellaneous	\$372,250	\$0	\$0	\$473,000
Program Revenue for Admin	\$0	\$0	\$51,348	\$0
Total Revenue:	\$1,041,019	\$0	\$125,726	\$1,265,285

Explanation of Revenues

All costs of the program are recovered through various fees.

Significant Program Changes

none