

Priority: Safety Net Services
Program Offer Type: Existing Operating
Related Programs: 25019
Frameworks: Poverty Framework

Lead Agency: County Human
Program Contact: Rex Surface

Executive Summary

People with developmental disabilities (DD) generally have IQ's below 70 with cognitive inability to ensure safety and welfare of self. Service provides face-to-face analysis of client well being for 960 persons. Program is funded 29% by State. CGF is 30% of funds and matches federal funds for the remaining 41%.

Program Description

Service coordinators meet face-to-face with the client/family to determine emergent health or safety issues. These are persons without funded out-of-home services. Clients are linked with community resources that meet their particular need in their neighborhood. When necessary, service coordinators are able to prioritize the client for emergency services funded by the State and the client moves to Basic Needs Program #25019. Approximately 64% of the 960 clients served are children who often remain with the Program lifelong. Clients often require housing and supports 24 hours per day and the family provides all this care. This can be debilitating for a family and may, for example, require one parent always to be in the home. Program is engaging in capacity building using natural supports of family, friends and community by convening an advisory council of clients, community partners, service providers and advocates to canvass and map communities. It is crucial for families and clients to identify for service coordinators the array of resources that really helps families maximize the strengths of the family member with developmental disabilities while maintaining family stability.

Program Justification

All people diagnosed with DD who request service coordination receive it. Best practice requires face-to-face contact to assess health and safety because the client cannot by eligibility definition provide for their own daily living needs due to cognitive deficits. Best practice also requires services to build upon strengths to promote self-sufficiency and to stabilize the living situation, which more and more is in the natural family setting. The clients' disabilities limit written and verbal communication so it is critical to have at least two such contacts per year to recognize issues and develop a plan to meet the need before expensive and disruptive acute care is needed.

Performance Measures

1. Percent of clients contacted at least once during the year,
2. Average number of contacts per year,
3. Percent of clients responding to survey that they agree with the statement
"When I call a case manager or another staff at Multnomah County Developmental Disability Services, he or she returns my calls within one or two working days."

Summary of last year's program results and this year's expected results

In FY03-04, Program successfully contacted 100% of all clients at least once during the year and intend to report the same success for FY04-05. The average number of contacts per year has remained steady at 7.5 for FY03-04 and for FY04-05. Responsiveness to customers was lower than desired in a DD FY03-04 survey: only 68% of clients responding answered "yes" to the statement, "When I call a case manager or another staff at Multnomah County Developmental Disability Services, he or she returns my calls within one or two working days." Our expectation is to increase that to 80% in the next annual survey.

Program Mandate: 3 Program Choice but No Funding/Service Level Choice

411-320-0040; 411-320-0130; 411-320-0060; 411-320-0070; 411-320-0090; 411-320-0100; 411-320-0102; CDDP Responsibilities, Monthly Monitor of Svc, Rights of Individuals, Records of Svc, Case Mgmt prog resp, Assign of Svc Coord, Service Planning;

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2005	2005	2006	2006
Program Expenses				
Personnel	\$93,365	\$2,385,533	\$82,107	\$1,520,216
Contracts	\$628,471	\$39,905	\$635,137	\$458,979
Materials & Supplies	\$0	\$64,987	\$1,184	\$35,520
Internal Services	\$0	\$237,292	\$204,779	\$170,693
Subtotal: Direct Exps:	\$721,836	\$2,727,717	\$923,207	\$2,185,408
Administration	\$0	\$0	\$5,185	\$42,035
Program Support	\$0	\$0	\$9,237	\$97,216
Subtotal: Other Exps:	\$0	\$0	\$14,422	\$139,251
Total GF/non-GF:	\$721,836	\$2,727,717	\$937,629	\$2,324,659
Program Total:	\$3,449,553		\$3,262,288	
Program FTE	0.00	0.00	0.99	20.86
Program Revenues				
Indirect for dep't Admin	\$0	\$0	\$151	\$0
Fees, Permits & Charges	\$0	\$0	\$0	\$0
Intergovernmental	\$0	\$2,727,717	\$0	\$2,185,408
Program Revenue for Admin	\$0	\$0	\$0	\$139,251
Total Revenue:	\$0	\$2,727,717	\$151	\$2,324,659

Explanation of Revenues

This program is funded by State funds of \$2,170,407 (of which \$1,271,183 is the result of sending the State our County General Fund Match); and County General Funds subsidy of \$318,875 and County General Fund Match of \$604,332.

Significant Program Changes