

<b>Priority:</b>	Safety Net Services	<b>Lead Agency:</b>	County Human
<b>Program Offer Type:</b>	Existing Operating	<b>Program Contact:</b>	Mary Shortall
<b>Related Programs:</b>	25008A, 25009A, 25010A, 25013, 25015		
<b>Frameworks:</b>	Poverty Framework, 10-year Plan to End Homelessness		

### **Executive Summary**

Provides easy access and early intervention targeted to low-income frail elderly, disabled adults and caregivers. Prevents premature admission to nursing homes by providing supports (in-home care, home delivered meals, etc.), to promote independence. Complex needs for safety, health and independence met through partnerships with community providers, expanding resources beyond tax dollars.

### **Program Description**

The Aging and Disability Services Division's (ADSD) Community Access program provides: Local community based services through community partnerships - Nine district senior centers provide services that promote independence and health for older adults and persons with disabilities. Federal, State, County, City and local contributions are combined to provide service coordination, in-home care, home delivered meals, transportation, ethnic outreach and other services important in meeting basic needs and supporting independence, health and safety. Served approximately 8,600 individuals in the last year (FY04).

Direct services – Family Caregiver Relief and Veterans' counseling services are provided by ADSD staff. Family caregiver services help families provide better care and prevent caregivers from burning out, preventing premature institutionalization and impoverishment. Grandparents caring for grandchildren are provided respite services. Veterans' counseling services assists the most disenfranchised veterans access their benefits so that their basic needs, including housing, are met.

Access services - Includes a twenty-four/seven Helpline, responds to emergent needs to provide early intervention for elderly and disabled who need a longer term plan of care and resources to meet their needs. Helpline staff educate older adults about Medicare and pharmacy assistance programs available to them and intercede directly to help solve problems such as utilities shut off, tax assistance, etc. Calls to the Helpline from trained Gatekeeper volunteers identify elders and people with disabilities who are at risk for abuse and neglect. Gatekeeper services are provided through partnerships with private business and government agencies who watch out for elders and at-risk younger disabled and call the Helpline if they see problems.

Emergency Assistance services provide short-term housing assistance by removing barriers (paying deposits, application fees and moving expenses).

### **Program Justification**

The program provides leadership to activate an integrated comprehensive continuum of service supports through a network of community organizations that work together to meet the basic needs of seniors and persons with disabilities. Partners bring resources and volunteers into the network because government resources cannot meet all the needs. Community Access links to the Poverty and 10-year Plan to End Homelessness Frameworks by intervening early to meet basic needs and assuring a full range of supports are available in the community.

### **Performance Measures**

Measures include: Nutritional Status – A 20 percent annual increase in the number of meals served at ethnic meal sites; Leveraged resources – Resources leveraged from community partners (in cash and in kind) will reach 15 percent of Community Access State and County government funding; funds will be used to promote the stability of services to individuals eligible for programs such as Nutrition, Transportation, and Oregon Project Independence (OPI); Access services – A 10 percent increase in the number of calls to the Helpline; Caller Satisfaction Survey will be conducted. These represent only a few of several measures used.

### **Summary of last year's program results and this year's expected results**

In FY04:

- 574,468 meals provided to 6,131 seniors;
- District Senior Center Case Management services provided to 2,032 seniors with an average age of 80;
- 957 seniors received 38,088 rides to doctors, grocery shopping, pharmacies and nutrition programs through transportation services;
- \$3.6 million in cash and in-kind resources leveraged from community partners;
- 25,251 calls from families, seniors, persons with disabilities, neighbors, Gatekeepers and professionals were received and assisted by ADS Helpline.

### Program Mandate: 3 Program Choice but No Funding/Service Level Choice

Federal Older Americans Act (OAA); Oregon State Project Independence (OPI), Intergovernmental Agreements with Cities of Fairview, Portland, Troutdale and Washington/Clackamas Counties. Older Americans Act (OAA) Section 306, OAA Sect. 306(a)2 - In-home services, Legal services, Access services, OAA Sect. 311, 331, 336, 337, and 339 - Nutrition services, OAA Sect. 361 & 362 - Health Promotion/Disease Prevention, OAA Sect. 373 - Family Caregiver Support, OAA Sect. 721 Elder Abuse Prevention; Older Americans Act Specific Authorizing Statues 45 CFR 1321.1 - 35 CFR 1321.83 - Related Federal Regulations; OAR 411-032-0000 and 411-032-0044 - Oregon Project Independence, OAR Chapter 411, Division 14 - Service Priority Rule; Oregon Revised Statues (ORS) 410.410 to 410.810 - Related to Older American Services; OAR 411-0320-0000 to 411-03200044 - related to Older American Services; 42CFR433.5 and 433.51; Part 4302(2) of State Medicaid manual

### Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2005	2005	2006	2006
<b>Program Expenses</b>				
Personnel	\$167,505	\$961,879	\$237,718	\$953,739
Contracts	\$1,179,720	\$3,269,663	\$1,324,386	\$3,235,263
Materials & Supplies	\$10,528	\$51,399	\$6,579	\$25,411
Internal Services	\$145,572	\$832,472	\$135,227	\$1,179,241
Subtotal: Direct Exps:	<b>\$1,503,325</b>	<b>\$5,115,413</b>	<b>\$1,703,910</b>	<b>\$5,393,654</b>
Administration	\$0	\$0	\$32,905	\$57,973
Program Support	\$0	\$0	\$5,979	\$49,348
Subtotal: Other Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$38,884</b>	<b>\$107,321</b>
Total GF/non-GF:	<b>\$1,503,325</b>	<b>\$5,115,413</b>	<b>\$1,742,794</b>	<b>\$5,500,975</b>
Program Total:	<b>\$6,618,738</b>		<b>\$7,243,769</b>	
Program FTE	0.00	0.00	3.05	12.60
<b>Program Revenues</b>				
Indirect for dep't Admin	\$4,822	\$0	\$1,983	\$0
Fees, Permits & Charges	\$0	\$238,260	\$0	\$175,995
Intergovernmental	\$0	\$4,877,153	\$0	\$5,217,659
Program Revenue for Admin	\$0	\$0	\$0	\$107,321
<b>Total Revenue:</b>	<b>\$4,822</b>	<b>\$5,115,413</b>	<b>\$1,983</b>	<b>\$5,500,975</b>

### Explanation of Revenues

Older Americans Act federal funds, State Oregon Project Independence funds, Cities and County General Fund are combined to provide this service. ADSD generates additional federal Medicaid funds through a match expenditure of local non-federal funds, primarily County General Funds. The match amount shows as a supplemental expenditure in this offer.

### Significant Program Changes

State OPI funds reduced 50 percent in 2001; Proposed FY05 - 07 State Budget has additional reduction of \$5.6 million which will reduce Multnomah County's ability to serve 1,100 seniors.