

Program # 25009B - ADS Adult Care Home Program Current Service Level

Version 6/13/2005 s

Priority:	Safety Net Services	Lead Agency:	County Human
Program Offer Type:	Existing Operating	Program Contact:	Mary Shortall
Related Programs:	25008A, 25010A, 25011, 25015		
Frameworks:	Poverty Framework, 10-year Plan to End Homelessness		

Executive Summary

Ensures quality care for residents that traditionally would reside in nursing homes through licensing, monitoring and enforcement of the county's adult care home rules. Trains providers in 568 homes, ensuring that more than 1,830 of Multnomah County's most vulnerable residents are cared for in a homelike, culturally appropriate, safe setting where residents' independence is protected and encouraged.

Program Description

The Adult Care Home Program (ACHP) provides services to licensed providers designed to improve the quality of care provided to vulnerable and at-risk residents. Adult care homes provide long-term care services and basic living needs for elderly and disabled residents funded by Medicaid or paying privately. Funding this program offer will maintain the program's ability to support and ensure quality of care for vulnerable seniors and disabled County residents.

The following services would be restored: •Restores one licenser position. Improves licenser responsiveness by lowering case load and enables them to perform quality work by providing better communication, direct assistance and more detailed on-site

inspections during the licensing process; •Restores two program monitor positions lessening the risk of abuse and neglect and assuring that adult homes are safe and stable places for residents to live. This function was added after a 1994 recommendation of the County Auditor and with funding provided by the Commissioners; •Restores one Business Service staff to provide support services to the licensers freeing them to spend adequate time performing on-site licensing inspections; •Restores the registered nurse consultant to provide medical expertise to program licensers; •Restores training regarding chronic illnesses and care standards and the annual Tri-County Providers Conference. This restoration will enable ACHP to continue current level of monitoring, training and technical assistance and to take immediate action to identify and address service gaps and resolve care problems.

Program Justification

The Adult Care Home Program serves a growing frail population. It is an affordable alternative for elderly and disabled people living on modest incomes who need long term care. It prevents impoverishment because it is about 30 to 40% less expensive than nursing home care. It provides basic needs of housing, food, and access to health and care. Approximately 40 percent of the residents are private-pay. The remaining residents are Medicaid clients. This offer restores services to the current level. It links to the Poverty and the 10-year Plan to End Homelessness Frameworks by meeting basic needs, providing affordable housing with care and preventing impoverishment.

Performance Measures

1) Percent of residents "satisfied" or "very satisfied" determined by ACHP Client Satisfaction Survey; 2) License 100 percent of adult care homes annually; and 3) Conduct random monitoring inspections on 33 percent of homes annually.

Summary of last year's program results and this year's expected results

Licensed 568 homes. Streamlined new operator application process making program more accessible for new providers to come on line. Organized Tri-county conference providing additional training and required continuing education credits for providers to ensure quality of care. The Multnomah County Administrative Rules were rewritten to bring them into compliance with new DHS rules. Next year's goals: Transition existing providers to provide care for Developmental Disabled and special need populations. Identify homes that meet the needs of younger disabled persons in the North and inner Southeast area of Portland; The web-based tool will be updated, making it easier for the general public to find an adult care home; renewal application process will be streamlined.

Program Mandate: 3 Program Choice but No Funding/Service Level Choice

The State Department of Human Services allows Multnomah County to establish a local regulatory program if county rules meet or exceed the Oregon Administrative Rules. The Multnomah County Administrative Rules meet that requirement. License and assure quality of Adult Care Homes Oregon Revised Statutes (ORS) 443.720 - Adult Foster Care Program, ORS 443.705 to 443.825 - Local Licensing and Adult Foster Homes, OAR Chapter 411 Division 009 and OAR 411-050-0440 - Criminal History Clearance,

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2005	2005	2006	2006
Program Expenses				
Personnel	\$0	\$0	\$91,789	\$170,467
Contracts	\$0	\$0	\$32,941	\$0
Materials & Supplies	\$0	\$0	\$350	\$650
Internal Services	\$0	\$0	\$21,976	\$31,329
Subtotal: Direct Exps:	\$0	\$0	\$147,056	\$202,446
Administration	\$0	\$0	\$8,410	\$14,817
Program Support	\$0	\$0	\$1,528	\$12,613
Subtotal: Other Exps:	\$0	\$0	\$9,938	\$27,430
Total GF/non-GF:	\$0	\$0	\$156,994	\$229,876
Program Total:	\$0		\$386,870	
Program FTE	0.00	0.00	1.40	2.60
Program Revenues				
Indirect for dep't Admin	\$0	\$0	\$582	\$0
Fees, Permits & Charges	\$0	\$0	\$0	\$0
Intergovernmental	\$0	\$0	\$0	\$202,446
Program Revenue for Admin	\$0	\$0	\$0	\$27,430
Total Revenue:	\$0	\$0	\$582	\$229,876

Explanation of Revenues

The Adult Care Home Program generates revenue as a result of fees, fines and training/workshops. In 2004 the program generated \$236,500 in revenue that will generate \$525,555 when matched with Medicaid dollars.

Significant Program Changes

1) Decreased Medicaid match funding, utilize county general fund to maintain current service levels; 2) Streamlined the application process for new operators and reduced paperwork making the paper process more user friendly; 3) Revised program protocols to ensure program and staff consistency.