

Priority:	Accountability	Lead Agency:	Auditor
Program Offer Type:	New Program	Program Contact:	Suzanne Flynn
Related Programs:	10009		

Frameworks:

Executive Summary

The Auditor's Office will design an annual report of County performance measures for residents and begin report distribution in FY05 via local newspaper inserts. The report will also be available on-line and distributed in County buildings.

Program Description

The Office currently reports on County service efforts and accomplishments and financial condition, and is beginning to report on the County's priority indicators. However, these reports are not readily accessible or in a format easy to understand for county residents. The Office will report a limited number of measures in an annual report to county residents to increase the level of information and accountability. Implementation costs will be controlled by working with the Public Affairs Office to develop a communication plan and report template. Current and on-going costs after FY05 will be for translation, printing, and distribution.

The report will be distributed as a newspaper insert in the Oregonian, Skanner, El Hispanic News, Asian Reporter, and Gresham Outlook. It will also be available on the Auditor's Office website. Copies will be provided to County programs for distribution at various locations in the county.

Program Justification

This simple and more widely distributed report will serve to increase county residents' understanding of what the County does and what results are achieved. The report will be fact-based and report on both positive and negative trends. If relevant, County action taken in response to a trend or further context that explains the trend will be included in the report. Better understanding of the County and its services will improve the effectiveness of the community's interaction with leadership.

Performance Measures

Beginning with the 2006 Auditor's Office Citizen Survey, questions will be added that measure the satisfaction with this program, such as:

Number of citizens who say that they received a report.

Percent of citizens who say that the report increased their understanding of County operations.

Percent of citizens who believe the report gave them good information.

Cross-tabulation of citizen confidence in government and citizens who say they received the report.

Summary of last year's program results and this year's expected results

Program Mandate: 2 Mandated Program with Funding/Service Level Choice

Fits with Charter mandate to conduct studies to improve performance and government auditing standards to report on findings.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2005	2005	2006	2006
Program Expenses				
Contracts	\$0	\$0	\$500	\$0
Materials & Supplies	\$0	\$0	\$32,741	\$0
Subtotal: Direct Exps:	\$0	\$0	\$33,241	\$0
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	\$0	\$0	\$0	\$0
Total GF/non-GF:	\$0	\$0	\$33,241	\$0
Program Total:	\$0		\$33,241	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues**Significant Program Changes**